Novation Tek is a Full-service IT consulting company located in Southern California that specializes in Data management, Disaster recovery, Program and Project Management, Software & Hardware Deployment, InfoSec and End-user Desktop Support for the state of California. We design and implement first-rate solutions that enable our clients to manage data efficiently, control cost while preventing data loss, assure security, and align to their operational requirements.

DIFFERENTIATORS

- Leadership staff with 30 years experience in consulting services and IT Staffing.
- Locally owned and operated
- 20 plus years experience in federal and private IT Program/Project Management, Cybersecurity and SAP managed services.
- Full-service IT consulting and staffing company
- Competitive pricing

CONTACT

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Service Area:
State of California

BUSINESS LICENSES

Cage:
87PLO

California Certified Small Business:
2013947

California Multiple Award Schedules:
3-19-70-3746A

UNSPSC:

56112004	Computer Support Organization
81110000	Computer Services
81112300	Computer Hardware Maintenance & Support Services
43212200	Computer Data Storage Management Services
8116000	IT Service Delivery
80101507	IT Consultation Services
80161604	IT Management Services
81112210	System Management Software Maintenance
81112200	Software Management & Support
81112208	Security & Protection Software Maintenance
43232407	Requirements & System Architecture Software
80101604	Project Administration & Planning

CORE COMPENTENCIES

DATA MANAGEMENT

We provide data storage and data management solutions, which are of utmost significance to a sound IT department. This eliminates the headache of lost files, virus infection, and accidental deletion.

DISASTER RECOVERY

We understand how important it is to recover a system if disaster occurs, so we provide a solution which allows for simplified backup and recovery of databases, servers, data files and applications. We strive to minimize the clients' downtime.

SOFTWARE & HARDWARE DEPLOYMENT

Hardware & Software deployment is an extensive undertaking that can be overwhelming and draining to the client's internal resources. Our consultants are experienced and trained at developing custom solutions that work within a client's constraints.

PROJECT & PROGRAM MANAGEMENT

We provide high-level program management to maximize the efficiency of IT management systems and techniques.

CYBERSECURITY

We adhere to the 3 main industry principles/goals: **Confidentiality**, **Integrity**, and **Availability**.
We offer Cybersecurity Assessment, Vulnerability Management, Incident Response, Compliance (NIST, CMMC, ISO 27001, 800-171, PCI-DSS), Governance and Risk Management, Pen Testing, and Policy and Procedure Development.

24/7 INFRASTRUCTURE MONITORING

We provide 24/7 Network Monitoring Services, which include:

IT Monitoring – Monitoring and alerting of condition, availability, and performance of applications and services to streamline operations.

Network Performance Tracking – Determine which processes/services consume the most bandwidth and cause connection issues, as well as recommendations on leveling resources to increase operational performance.

VIDEO CONFERENCING & TELEPHONE SUPPORT

Our consultants implement scalable and reliable solutions to match our client's needs and to maximize investment. Reliable communication is key to any successful business, we strive to ensure that is never interrupted. Our services range but may not be limited to the following:

- Installing (VOIP) and analog devices
- Install/upgrade call center management tools
- PBX support
- Unified Messaging
- Circuit administration
- Administration for Video & Conferencing (WebEx/Skype)

END-USER SUPPORT

Our consultants are the first line of defense to assist our clients when they encounter vulnerabilities or defects with their applications or hardware. Our services encompass the following, but may not be limited to the following:

- Management of all activities associated with application infrastructure maintenance, break/fix, installation, moves, additions, tutorials, inventory, disposition and sanitization.
- Creating and maintaining Standard Operating Procedures, policies, SLAs and end-user training guides.
- Software implementation, utilization, modification, testing, configuration, troubleshooting and problem resolution.

APPLICATION & MAINTENANCE SUPPORT

Our trained consultants follow a simple but well-tested approach when managing our client's applications. We refer to it as the AIEP approach: Assess, Implement, Evaluate, and Protect. Following this approach allow us to keep our client's up-to-date on regulations, policies and practices, which in return, secures their intellectual property.

- Assess: Assess all users concerns and issues to improve the application productivity / utilization.
- Implement: Implement all security updates and bug fixes.
- Evaluate: Evaluate all updates and fixes to ensure no impact to operations.
- Protect: Protect the infrastructure against hostile attacks via applications vulnerabilities.

SAP MANAGED SERVICES

We provide S4 Hana Upgrade Strategy, SAP Optimization, SAP Data Archiving, and SAP Managed Support (Application Support, Installation & Upgrade, Process Support, Configuration/Enhancements, Interfaces/Integrations, and OpenText Vendor Invoice Management).

IT STAFFING

We offer a full spectrum of IT staffing services, including hiring on a contract basis, or direct hiring. We have the experience and knowledge to provide the best IT professionals with your company based on your hiring needs.